

# Luke Collins Golf - Privacy Policy

04/03/2021

## Our contact details

Name: Luke Collins Golf

Address: Long Ashton Golf Club Clarken Coombe Long Ashton Bristol BS41 9DW

E-mail: [info@lukecollinsgolf.com](mailto:info@lukecollinsgolf.com)

Website: [lukecollinsgolf.com](http://lukecollinsgolf.com)

## The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details)

## How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- **You entered your contact details into a contact form on our website**

We use the information that you have given us in order to **respond to enquires we receive on our website directly via email or phone.**

We will not share your information with anyone outside of our organisation.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:



(a) Your consent. You are able to remove your consent at any time. You can do this by contacting **Luke Collins Golf** and emailing us directly on [info@lukecollinsgolf.com](mailto:info@lukecollinsgolf.com)

(b) We have a vital interest.

(c) We have a legitimate interest.

## How we store your personal information

Your information is securely stored using **under AES-256 encryption**.

We keep **contact information held on you** for **2 years**. We will then dispose of your information by **securely destroying any information we hold on you**. We will also securely destroy any data we hold on you if you make a request for us to do so.

## Embedded content from other websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

## Your data protection rights

Under data protection law, you have rights including:

**Your right of access** - You have the right to ask us for copies of your personal information.



**Your right to rectification** - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

**Your right to erasure** - You have the right to ask us to erase your personal information in certain circumstances.

**Your right to restriction of processing** - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

**Your right to object to processing** - You have the right to object to the processing of your personal information in certain circumstances.

**Your right to data portability** - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at [info@lukecollinsgolf.com](mailto:info@lukecollinsgolf.com) if you wish to make a request.

## How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at [lukecollinsgolf.com](http://lukecollinsgolf.com)

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>

